LS INNOVENTA bv
Slamstraat 9 B1,
3600 Genk
België - Belgique
+32(0) 89 39 08 16
info.belux@lsinnoventa.com

RETURN FORM

Please include this completed form with your return shipment, or send it digitally to info.belux@lsinnoventa.com.

PERSONAL DETAILS

Name:	Order number:
Address:	Client number:
Postal Code:	Bank account number:
Place:	Account holder's name:
Phone number:	Return date:
E-mail:	

REASON FOR RETURN

O Defect	O Delivered twice
O Wrong item	O Does not meet expectations
O Damaged during transport	O Ordered incorrectly
O Other, namely:	

RETURNED ITEMS

QTY	Article number	Description

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RETURN FORM

I wish for a:

O Refund	O Exchange:

RETURN INSTRUCTIONS

When returning, please ensure:
Items are complete
• Items are in their original, undamaged packaging
• This return form is included (or emailed)

We will process your return as soon as possible.

Helpful tips:
Pack items securely to avoid damage during transport. To reduce waste, reuse the box we shipped the product in. Make sure the shipping label is clearly legible.

Shipping:
Take the package to a post office of your choice. You will receive a proof of shipment—keep it until your return is fully processed. This serves as your proof that the package was indeed sent and may be required in case of loss during transport.

Processing:
As soon as we receive the return, it will be checked and your case will be handled. We aim to do this as quickly as possible. If you haven't heard from us or received your refund within 14 days, contact our customer service via info.belux@lsinnoventa.com.

Return shipping costs:
Return shipping costs are at your own expense.